

Decorative Glass Films Limited Warranty

Covers Decorative and Specialty Glass Vinyl Products

Congratulations!

Congratulations on your purchase of Glass Enhancement Film. Grange Graphics decorative glass products are warranted to the original purchaser against cracking, crazing, peeling, bubbling and excessive shrinkage when properly installed and maintained on smooth interior surfaces of glass windows, by an independent dealer. The period of this film specific warranty is detailed in the table below and applies from the date of original installation.

Dealer Information

Dealer Name:
 Dealer Address:
 State: P/Code:
 Tel:
 Email:
 Invoice # (Attach dealer invoice to this warranty)
 Invoice Total: \$(GST Inc)

Customer Information

Customer Name:
 Customer Address:
 State: P/Code:
 Tel:
 Email:
 Customer Signature:

Installation Information

Installation Date: / /
 Warranty Series:(Refer to Table)
 Total Sq Ft/M²Film Code:
 Dealer Proof of Purchase: #
 (Roll No. or Purchase Invoice No. relating to film used)
 Dealer Workmanship Warranty: Years
 Dealer Signature:

Product Warranty Liability

Warranty repair liability shall in no case exceed a value greater than the original invoice amount, nor shall warranty repair service be extended to anyone other than the building owner who originally purchased the film. This warranty does not apply to improperly cared for film, glass breakage or seal failure conditions.

This warranty applies to the original purchaser from the date of installation and is non-transferable.

| WARRANTY SERIES | OUTDOOR VERTICAL EXPOSURE | INDOOR DIRECT-SUN EXPOSURE | INTERIOR OFFICE PARTITIONING |
|---|---------------------------|----------------------------|------------------------------|
|  Gemstone | Not Suitable | 3 Years | 7 Years |
|  Sapphire | No Cover | 7 Years | 12 Years |
|  Diamond | 3 Years | 10 Years | 15 Years |
|  Solar | Not Suitable | 8 Years | 8 Years |
| 3M  Frosted & Dusted Crystal | No Cover | 10 Years* | 15 Years* |
| 3M  Haze & Sandblast | Not Suitable | 2 Years* | 3 Years* |
|  Basic Films | Not Suitable | 2 Years* | 3 Years* |

*3M Brand & Basic Films Warranty Exclusion

The 3M Brand and Basic Film Series specific product warranty covers replacement product only and does not include cover for re-installation labour.

Claim Procedure

In the event of any film failure please contact your installing dealer to arrange an inspection. Your dealer will then obtain approval from Grange Graphics to do the rework at no cost to you, if applicable to your chosen film.

Film Care & Maintenance

After installation you may notice a hazy appearance when you look through the film. Water pockets may also develop as the film cures. This is to be expected and is caused by the barrier nature of the film. The complete dry out time should occur within 30-60 days depending on the amount of sunlight, humidity and heat directed upon the window.

Do not clean the film during this dry out period.

Once film is dry, you may clean the surface with a soft lint-free cloth, chamois and a mild soap & water solution. Silicone film cleaners provide enhanced clarity and durability. Avoid cleaning in direct sun.

PLEASE DO NOT use bristle brushes or abrasive cleaners on the inside window panes as these may damage the interior surface of the glass film.

Please keep this warranty. It combined with the original invoice is your proof of purchase of Grange Graphics product and must be presented with any claim!



Dealer Contact Details: